

Tech Tips for Seniors

Block Unwanted Numbers

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Almost everyone has received phone calls from unknown and unwanted phone numbers.

Blocking those unwanted calls from continuing is an easy task on both Verizon and Comcast. And there is no charge for blocking as many numbers as you want to.

The main task is writing down the phone number(s) you want to block. After doing that, here are the steps to take:

With Verizon

- Go to **www.MyVerizon.com** and logon with your ID/username and password.
- From the My Verizon home screen, navigate: Account > My Plan > Blocks.
- Select a device that needs blocks added.
- Click Block calls & messages.
- Enter the 10-digit phone number you wish to block and, if desired, enter a Memo or select the checkbox to add this block for all lines.

With Comcast

- Go to **www.xfinity.com** and click the Menu icon.
- Select Voice in the drop-down list.
- Enter your Xfinity username and password.
- Click the Settings icon.
- Select **Call Blocking**.
- Enter a telephone number and click Add to **block** the number.
- Click the check-box for **Block Anonymous Calls** to add Anonymous **Call** Rejection.

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