

Tech Tips for Seniors

Transferring Photos Between Apple iPhones/iPads and External Storage Devices

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Transferring photos from an Apple device to an external storage device requires a flash drive with a USB Type A plug on one end and a “lightning” plug at the other end. The lightning plug fits into the charging port of your phone. These storage devices are called “dual” drives.

The instructions below are for a dual storage device named “iDiskk”. If you own a different device, follow the instructions that come with it.

The first thing to do is to go to Apple’s App Store and download the specific app that will let your mobile device recognize whatever storage device you own. Instructions should come with your storage device if it is a product authorized by Apple.

Because the iDiskk storage device is used in this example, go to the App store and download the “iDiskk Pro” app to your iPhone/iPad.

Here is a suggested process to perform a photo transfer:

- Turn on your iPhone/iPad and plug the lightning end of the external storage device into the charging port on your phone/tablet. Again,

these instructions apply to the iDiskk device, but they may be similar to other devices.

- Click “Allow” and then select the iPhone icon at the bottom of the screen. The albums containing photos on your iPhone/iPad will be displayed. If not, select the iPhone icon at the bottom of the device’s screen.
- Select an album and click “Edit” in the upper right corner of the screen. Then select a photo you want to transfer from your iPhone/iPad to the storage device.
- Click “Copy” in the lower right corner of the screen and a new screen will appear on your iPhone/iPad. Tap the iDiskk icon and then tap Paste in the lower right corner of the screen. The photo will be transferred to your storage device.
- You can then transfer your photos from the iDiskk storage device to any computer with a USB port. Remove the storage device from your phone/tablet and plug the larger end of the

device (the USB Type A plug) into the USB port on any computer.

- If you have a Windows computer, see the related article titled “From Windows Computers to Storage Devices”.
- If you have a Macintosh computer, see the related article titled “From Macintosh Computers to Storage Devices”.
- Come by Generations any Tuesday morning to see Tom for a demonstration on how this works on his iDiskk device.

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If you have questions about any of this, feel free to make a “Technology Tips” appointment on Tuesday mornings at Generations, when the center opens. Just call the main number: 215-723-5841.

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